

Ryan Adamczyk

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PROFESSIONAL SUMMARY

IT and business systems professional with experience spanning systems administration, infrastructure projects, data analysis, and enterprise operations. Previously provided L2 support across Linux, Windows, macOS, identity, virtualization, networking, and DNS; currently support data-quality, reporting, and cross-functional workflows at FIS. MS in Information Technology and Management with hands-on work in Linux hardening, NIST 800-171 system configuration, workflow automation, and self-hosted infrastructure.

PROFESSIONAL EXPERIENCE

FIS | Real Estate Lease Admin Analyst II

Jacksonville, FL | September 2025 - Present

- Own recurring billing operations, reconciliation, and exception resolution for approximately half of a 100+ location, 5M+ square-foot global real estate portfolio, supporting North America and India while cross-training on additional international regions.
- Validate financial and lease data in Oracle GL and MRI ProLease, investigate recurring and ad hoc exceptions, and maintain accurate records throughout the monthly cycle.
- Analyze lease contracts across origination, billing, and ongoing changes; partner across teams on purchase orders, invoices, payment reconciliation, and data-quality issues.
- Own the monthly reporting cycle for the VP of Real Estate and Facilities, improving the recurring report-generation process and communicating accurate information for leadership use.

FIS | Business Analyst I

Jacksonville, FL | January 2024 - August 2025

- Conducted audit, research, update, and validation work across fixed assets, non-GAAP one-time expenses, and security-deposit records.
- Submitted cleanup forms affecting 2,000+ fixed assets, improving location and retirement-data accuracy across a large corporate ledger.

Florida Atlantic University | Junior Systems Administration Intern

Boca Raton, FL | August 2022 - December 2023

- Provided L2 technical support across Windows, macOS, Linux, networking, DNS, virtual servers, and virtual desktops for the College of Engineering and Computer Science IT environment.
- Supported endpoint and identity administration using SCCM, Jamf, Active Directory, AD Groups, Group Policy, VMware Horizon, and VMware vSphere.
- Managed SSL certificates for internal and external web servers and independently completed a Request Tracker 5 upgrade involving Linux, SQL, Apache, sendmail, networking, and database export/import.

EDUCATION

MS, Information Technology and Management | Florida Atlantic University | December 2023 | Summa Cum Laude

BBA, Management Information Systems | Florida Atlantic University | December 2022

PROJECTS

Ubuntu NIST 800-171 System Configuration | FAU Assigned Project

- FAU-assigned Ubuntu NIST 800-171 configuration project supporting secure research connectivity and data transfer.
- Configured and documented OpenSSH hardening, auditd, AIDE, chrony, ClamAV, unattended upgrades, PAM/password policies, login controls, and audit-log protections.

Personal Infrastructure Homelab | Owner and Administrator

- Operate a Proxmox VE lab with 15+ services across Linux VMs and LXC's; manage Docker-based services, private DNS, reverse proxying, remote access, game servers, and documentation.

SKILLS

Security and Automation: NIST 800-171 concepts, security hardening, OpenSCAP, auditd, AIDE, SSH hardening, Bash, Git, GitHub Actions, CI workflows, Microsoft Power Automate

Infrastructure and Systems: Linux, Windows, macOS, Active Directory, Group Policy, SCCM, Jamf, VMware Horizon, VMware vSphere, Proxmox VE, Docker, networking, DNS, SSL certificate management

Analysis and Communication: Data validation, reconciliation, exception resolution, Oracle GL, MRI ProLease, Microsoft Excel, leadership reporting, technical documentation, Confluence, Wiki.js, stakeholder collaboration, Microsoft Copilot